

## Insights from insiders – Daikin Europe issues activity report on fiscal year 2021

Current societal challenges and Daikin Europe's role as industry leader are in the focus of the newly issued **activity report** that offers a glimpse behind the scenes of the company's growth story, its impact as solution provider and the **ambitious 5-year strategic business plan Fusion25**. The report covers key topics such as **manufacturing, innovation, R&D, investments, customer centricity, sustainability or talent management**.

**Brussels, Vienna, July 2022** – Today, Daikin Europe brings around 5,800,000 cooling, heating, refrigeration and ventilation units to the market per year. According to its proximity strategy around 82% of the equipment the group sells is made in 12 manufacturing sites in Europe and Turkey. Residential air-to-water heat pumps are 100% made in Europe. Producing locally enables the company to limit the environmental impact of logistics and make a significant contribution to local economies and communities. With a 25% growth in turnover in fiscal year 2021 (April 2021 – March 2022), Daikin Europe marked its 10<sup>th</sup> consecutive year of growth. In the same year, the company launched its 5-year strategic business plan Fusion25 that is the roadmap for future growth. The ambition is clear: **Daikin intends to take the lead in offering low-carbon solutions in cooling, heating, ventilation and refrigeration**.

### A clear vision for the future

Our society is confronted with one of the biggest challenges humanity has ever faced. With the effects of climate change being felt all around the world, the urgency to act has never been greater. As industry leader, Daikin sees it as its duty to take responsibility and use its impact to be part of the solution. The market needs innovation, cooperation and firm action. "One of these firm actions is the recently announced [Daikin Europe investment of 300 million Euro in a new residential heat pump factory in Łódź, Poland](#), to respond to the rapidly accelerating market demand in Europe", says **Carl Lievens, Managing Director of Daikin Central Europe headquartered in Vienna**, who is responsible for sales and service activities in 16 markets in Central and South-Eastern Europe including Poland.



## Through the eyes of Daikin people

In Daikin Europe's latest activity report a series of **colleagues speak up about current challenges, tell the success story from their perspective** and take the readers on a tour behind the scenes of a company that counts more than 12,400 employees. Today, the group is active in 127 countries in Europe, Middle East and Africa and through the acquisition of the refrigeration equipment and solution provider AHT in 2018, it also operates globally in Oceania, Asia and the Americas.

Read all stories in [Daikin Europe's activity report FY21](#)

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### About

#### Daikin Europe N.V.

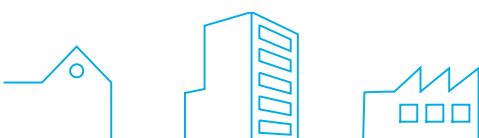
Daikin Europe N.V. is a subsidiary of Daikin Industries Ltd. and the leading provider of heating, cooling, ventilation, air purification and refrigeration technology. The company designs, manufactures and brings to market a broad portfolio of equipment, as well as tailor-made solutions for residential, commercial and industrial purposes in Europe, Middle East and Africa. To date, Daikin Europe N.V. has over 12,000 employees across more than 59 consolidated subsidiaries. It has 12 major manufacturing facilities based in Belgium, the Czech Republic, Germany, Italy, Spain, Turkey, Austria and the UK. The headquarters of the Daikin Europe Group are in Belgium, Ostend. The company was established in 1972, production in Europe started in 1973.

#### Daikin Industries Ltd.

Daikin Industries Ltd. based in Osaka, Japan, employs around 89,000 people worldwide and achieved sales of around 23,7 billion Euro in fiscal year 2021 (April 21 – March 22). The company is the global market leader for heat pump and air conditioning systems, as well as air filtration. Daikin Industries Ltd. is the only air conditioning manufacturer in the world that develops and produces all important components such as refrigerants, compressors and electronics in-house.

#### Daikin Airconditioning Central Europe

Daikin Airconditioning Central Europe was founded in 1999 with headquarters in Vienna, Austria, as a subsidiary of Daikin Europe N.V.. The company's portfolio comprises products and solutions for heating, cooling, ventilation, air purification and refrigeration. More than 560 employees and 2,500 partners are responsible for sales and service activities in 16 countries in Central and Eastern Europe (Austria, Albania, Bosnia Herzegovina, Bulgaria, Croatia, Czech Republic, Hungary, Kosovo, Montenegro, Moldova, North Macedonia, Poland, Romania, Serbia, Slovakia and Slovenia). With Your Daikin World at the Vienna headquarters, the HVAC-R industry and the construction sector has access to a modern experience centre for co-creating tailor-made solutions for hotels, retail, offices or large commercial applications. It also includes one out of 9 trainings-centres in the region of Daikin Central Europe.



**Media contact**

Doris Passler  
Corporate Communications Daikin Central Europe  
T.: +43 664 24 56 444  
Mail: [passler.d@daikin.at](mailto:passler.d@daikin.at)  
Daikin Airconditioning Central Europe HandelsgmbH  
Lemböckgasse 59/1/1  
1230 Vienna  
Austria

